

ZKBiosecurity - Lost Management Card or Forget Admin Password

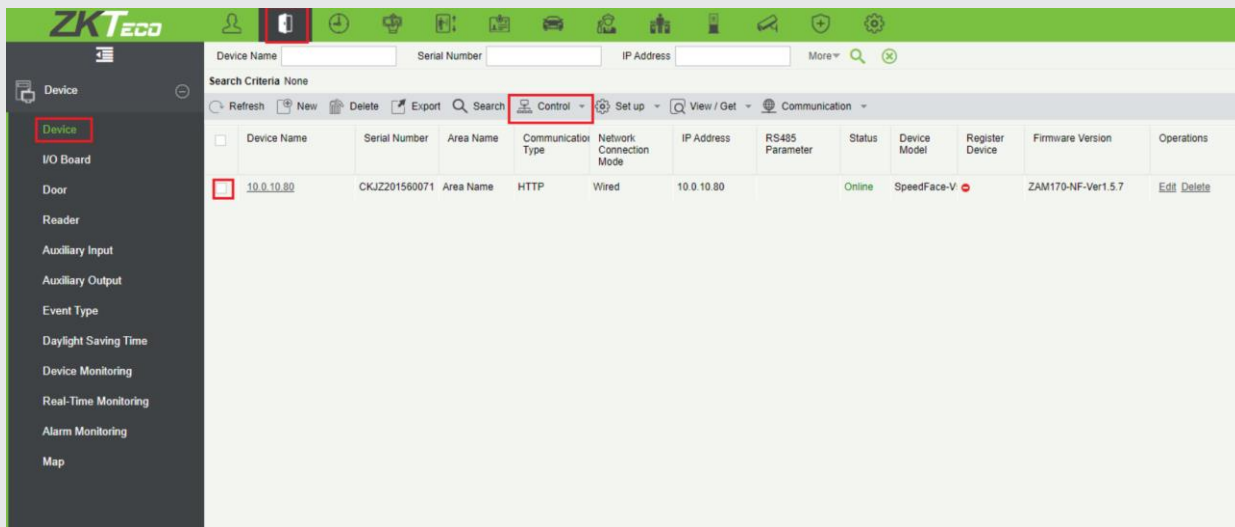
Following are steps to take when need to reset your admin permissions.

NB: DEVICE MUST ADD ON SOFTWARE

Device > Device> Device

Select your device by ticking the tick box.

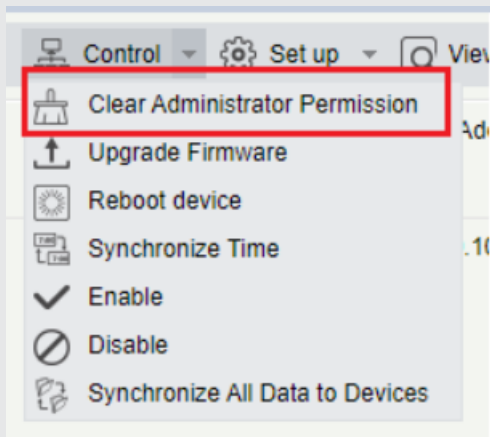
Select Control



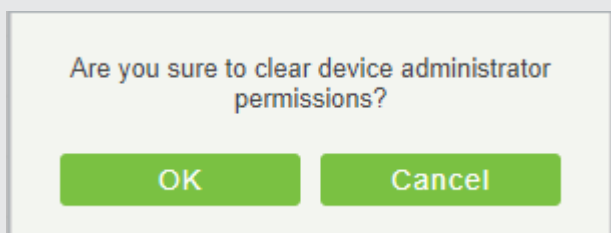
The screenshot shows the ZKTeco management interface. The 'Control' menu is highlighted in the top navigation bar. The main content area displays a table of devices with the following columns: Device Name, Serial Number, Area Name, Communicator Type, Network Connection Mode, IP Address, RS485 Parameter, Status, Device Model, Register Device, Firmware Version, and Operations. The first device in the table is selected, and the 'Control' menu is open, showing options like 'Clear Administrator Permission', 'Upgrade Firmware', 'Reboot device', 'Synchronize Time', 'Enable', 'Disable', and 'Synchronize All Data to Devices'.

Device Name	Serial Number	Area Name	Communicator Type	Network Connection Mode	IP Address	RS485 Parameter	Status	Device Model	Register Device	Firmware Version	Operations
10.0.10.80	CKJZ201560071	Area Name	HTTP	Wired	10.0.10.80		Online	SpeedFace-V		ZAM170-NF-Ver1.5.7	Edit Delete

Click on Clear Administrator Permission.



The screenshot shows the 'Control' menu with the 'Clear Administrator Permission' option highlighted. The menu also includes 'Upgrade Firmware', 'Reboot device', 'Synchronize Time', 'Enable', 'Disable', and 'Synchronize All Data to Devices'.



Are you sure to clear device administrator permissions?

OK Cancel

Click OK. Your device Administrator will be removed.