



## **ZKBioSecurity – My Software is not working**

- **Services** are not running. *Please see Services Document*
- Make sure that ZKBioSecurity is not installed on the **same** PC/Server. *Please see Network setting Document*
- Database not **connecting** to the Software if you use the following Databases SQL Server/MySQL)

We would recommend calling your Service Provider (Distributor) for assistance

Alternative, send an email to **Support@zkteco.co.za**